

Why does my Kloeber door have built in adjustability?

In most cases, if you are experiencing a problem opening or closing your product then the answer will be adjustability.

Kloeber doors have simple, built in adjustability features in order to cope with a number of very common factors that may potentially lead to your doors not operating as smoothly as they did when first installed.

We want to assure you that our products are designed to be able to cope with a certain amount of movement without the need for any adjustment and that it is unlikely that you will have to carry out this procedure very often.

This guide is designed to help you understand the reasons why you may need to adjust your doors, but also to provide further information on why you may be experiencing these issues.

Common factors that may cause the need for adjustment

Panel expansion and contraction caused by seasonal changes in temperature.

Hot and cold temperatures will cause all materials to expand and contract – this small amount of movement could be enough to cause your doors to not operate smoothly.

Building movement and settlement – (mostly applicable to new builds or new apertures).

As any new building settles they may be slight movement around window and door apertures and the system may need adjusting to compensate this.

If you are experiencing an issue with the operation of your system then we will always recommend you try adjustment in the first instance.

Where to find the our adjustment instructions...

Read our adjustability instructions that will have been provided with the installation or delivery of your product. If you need to request these again then please email warranty.department@Kloeber.co.uk or call **01487 740044**.

Alternatively...

If you feel you are experiencing an issue with your system that is not related to adjustability, then speak to our Warranty team: warranty.department@Kloeber.co.uk or call **01487 740044**.

Please note – Under our Terms and Conditions there will be a charge to come and look at any adjustability issues that you are experiencing. This cost is fully refundable if the problem is covered under our Warranty. Please speak to Kloeber Operations department on 01487 740044 for more information regarding this, or for any questions you have with the above guide.