

At Kloeber we pride ourselves in being able to offer the full package when dealing with your glazing needs.

We understand that on some projects clients and tradespeople may not want the responsibility of measuring for the new doors and windows. At Kloeber we offer Technical Survey & Consultation Services and are more than happy to carry out a site measurement for your project. This is a paid for service.

During our survey appointment we will:

- Take dimensions for all complete apertures
- Check floor levels and discuss threshold options
- Discuss external finishes and standard fixing methods
- Advise on the most suitable set back and cill projections required

During our technical consultation service you can expect:

- Attendance by one of our technically experienced staff to your site
- Help with the selection of our product specification
- Help with the design of glazing configurations and layouts
- Help with determining how your building fabric will junction with our products
- Relevant standard library drawings (where appropriate, sent after our return to the office)

As you can probably appreciate, we see a large number of very different projects and for this reason the information that we may require before we arrive to survey your project will be based on a number of factors specific to you.

In order to successfully survey your project we require the following. If for any reason you are unable to provide any of the below please discuss with your Sales Consultant.

Plans/ drawings of your project

Images of existing building or works that may have started

Images of access on ALL sides of the building

Photo or description of any hard to access apertures (i.e. 2nd floor/ dormer windows/ openings above a pitched roof)

Will there be scaffolding on site during the survey that we can use?
If so, do you have images of this?

Help identifying structural lintels ahead of our visit

Confirmation of the required building regs for your project, if you are unsure please speak with your Sales Consultant for more information, we're here to help



Following our site survey service, we will complete a detailed site report and supply bespoke CAD drawings if required. Our site reports will confirm any action points following the survey to ensure that your installation goes smoothly.

There is no getting away from the fact that replacing or installing new doors and windows is an involved process, requiring many factors and trades to be considered. Managing this through our services mitigates many of the challenges that can be found.

Equally, should you wish to supply your own dimensions and install yourself, Kloeber will fully support you, providing measuring templates and installation instructions for each of our products.

You will receive a Kloeber warranty whichever service you opt for. We look forward to discussing your project in more detail.